

Service Maintenance Agreement

Contract Start Date / Contract End Date

_____ / _____

Customer Name: _____

Street Address: _____

Billing Address: _____

City, State, Zip Code: _____

Area Code & Phone #: _____

Heating – Air Conditioning & Accessories Check List

COMFORT ZONE HEATING & AIR CONDITIONING YEAR-ROUND HEATING-COOLING & ACCESSORIES MAINTENANCE AGREEMENT INCLUDES ONE PREVENTATIVE MAINTENANCE 15 POINT CHECK INSPECTION ON HEATING EQUIPMENT AND ONE PREVENTATIVE MAINTENANCE 15 POINT CHECK INSPECTION ON AIR CONDITIONING EQUIPMENT.

- Tightening electrical connections
- Oiling and greasing motors, if needed
- Check proper air flow
- Check gas manifold pressure
- Checking refrigerant pressures and levels
- Checking belts for proper condition and tensions
- Ensuring that electrical controls are working properly
- Media Filters & Air Purifier Filters
- Checking for proper voltage and amp draw
- Checking and cleaning condensate drainage system
- Cleaning either indoor or outdoor coils, as needed
- Checking heating operation including ignition sequence

Labor Coverage

IT IS AGREED THAT WE WILL PROVIDE SUCH LABOR AS MAY BE REQUIRED TO KEEP THE AIR CONDITIONING, HEATING EQUIPMENT AND/OR ACCESSORY, AS LISTED BELOW, IN PROPER WORKING ORDER. IF ADDITIONAL PROBLEMS ARE FOUND DURING THE MAINTENANCE INSPECTION, WE WILL, WITH THE CUSTOMERS APPROVAL, PERFORM THE NECESSARY REPAIRS AT A 10% DISCOUNT ON ANY PARTS NEEDED TO PERFORM SUCH REPAIRS. **DISCOUNTS APPLY ONLY TO COVERED EQUIPMENT LISTED BELOW.**

EQUIPMENT	MAKE	MODEL	PRICE
Gas Furnace	EXAMPLE		
A/C	EXAMPLE		

The effective date of this contract is 1 year from payment. Contract pricing will be adjusted annually.

Customer Acceptance _____ Date _____

10% Discount on Emergency Service – MUST PRESENT AGREEMENT AT TIME OF SERVICE / MAINTENANCE

TERMS AND CONDITIONS

1. Comfort Zone Heating & Air Conditioning will endeavor to render prompt and efficient service hereunder, but is expressly agreed that Comfort Zone Heating & Air Conditioning shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this agreement.
2. Comfort Zone Heating & Air Conditioning reserves the right to reject any agreement if on inspection by service man, equipment is found in such condition that service will be unsatisfactory to either party. Labor for replacement heat exchanger will be charged on a time and material basis.
3. It is mutually agreed that this agreement covers only electrically operated units inside the equipment and does not cover the labor for ductwork and flue pipe, heat exchanger, electrical or plumbing work or balancing beyond the units, or any work required because negligence, misuse of equipment or because of fire, flood, acts of God, shortage of electrical or water supply, sabotage or damage caused by freezing.
4. No service will be rendered under this agreement if customer has a past due account.